



Payment Terms and Conditions

July 2019

When making a payment for any of EJaRt Creative's Groups or Workshops, you agree to obey these Terms and Conditions.

What's Included:

Please see the individual workshop details in the programme that describe the specific requirements for each Group or Workshop. These details describe the items EJaRt Creative will provide and any items you should bring yourself.

EJaRt Creative reserves the right to make amendments to workshops and their requirements but will notify you if you have already booked a place.

Workshop Sewing Machines:

Sewing Machines can be hired at £10 extra per person/workshop. Sewing machines must be booked in advance.

Health & Safety:

All workshop participants must wear sensible shoes and clothing. Some resources or equipment used during the workshops, could stain or damage your clothing. EJaRt Creative is not liable for any damage that occurs to clothing.

If you have any accessibility requirements or special requests, please inform EJaRt Creative prior to booking.

EJaRt Creative is not liable for:

- Any accidents or injuries that occur when attending any Group or Workshop on the premises or grounds.
- The breakdown of Students own machines, whilst being used on the premises.

Dietary requirements & food allergies:

If you have any dietary requirements or food allergies, please inform EJaRt Creative prior to booking onto a Group or Workshop.

EJaRt Creative, The Black Barn, Grange Farm, Hasketon IP13 6HN

Tel: 01473 735007 email: ejrceramics@btinternet.com

www.ejartcreative.co.uk

Pricing:

EJaRt Creative reserves the right to alter pricing at any time. Prices are current at the time of publishing.

Workshop Times:

Workshop Times are specified in the workshop descriptions in the program. Please arrive promptly, to allow the maximum amount of time for your workshop.

Content:

You are prohibited from using any of the class information, designs, photography or materials supplied by EJaRt Creative for any commercial purposes: subject to copyright.

Gift Vouchers:

Gift Vouchers may be used for Workshops or Products and are valid for 12 months from the date of purchase. To book a workshop with a gift voucher, please email: ejrceramics@btinternet.com, visit EJaRt Creative in person or Telephone: 01473 735007. Refunds are not available on Gift Voucher purchases.

Privacy:

Please see EJaRt Creative Privacy Policy. Debit or credit card details are not stored.

Deposits and refunds:

For information about paying deposits, cancelling a place, or receiving a refund, please see EJaRt Creative [Deposits, Cancellations and Refunds Policy](#).

Cancellations:

For more information about cancellations, please see EJaRt Creative [Deposits, Cancellations and Refunds Policy](#).

Deposits, Cancellations and Refunds Policy:

EJaRt Creative asks for a Deposit of at least £10 per Student, with each individual booking for any Group or Workshop. Workshops that cost more than £50 per Student, will require 50% (of the total fee) paid as deposit, with each individual booking (unless otherwise stated). This non-refundable deposit secures your place.

Balance:

The remaining balance of the Group or Workshop fee must be paid within 2 weeks prior to the workshop date. You will receive an email notification to say when the final balance is due. If you do not pay this within the 2 weeks prior to the Group or Workshop date starting, you may lose your place and deposit.

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Courses:

If you have signed up for a course of workshops running for multiple sessions, you will be offered the opportunity to split the payments over the period of time. If you do not attend all the course sessions, or have to cancel halfway through the course, you will still be required to pay the course cost in full.

By signing up to the course and paying the deposit to secure your place, you are agreeing to pay the full cost of the course.

Cancellation Terms apply to the start date of the course only. Once you have commenced you will not be entitled to a refund and must pay for the course in full.

Cancellations and Refunds:

Groups and Workshops require a great deal of planning, including ordering supplies and tools, booking staff and making commitments to pay Tutors. Cancellations can result in lost revenue.

Most bookings for Groups and Workshops are made months in advance, so it can be difficult to resell any places within a short period of time before the start date. To cancel a place for a Group or Workshop, please provide EJaRt Creative with written notice via email; ejrceramics@btinternet.com. Unless EJaRt Creative has acknowledged your request, you should not consider your request delivered. If you don't receive a response within 48 hours, then please send a follow-up email. Messages via Social Media cannot be accepted for cancellations.

If you do wish to cancel your space more than 8 weeks before the date of your Group or Workshop, EJaRt Creative will endeavour to resell your space for you. If the space can be resold, EJaRt Creative will issue a refund of the balance already paid less an administration fee of £5. However, if EJaRt Creative is unable to find someone to take your place, you will not receive a refund.

All refunds are made to the source of the initial payment, ie: fees paid by a credit/debit card can only be refunded to the same card.

Refunds are not available on gift voucher purchases.

Cancellations by EJaRt Creative

EJaRt Creative is entitled to cancel any Group or Workshop at any time subject to the repayment of any deposit and balance fees received in respect of the booking which has been cancelled. In this unlikely event, deposits and fees may be transferred to an alternative workshop date or Students will be provided with a full refund within 28 days of the cancelled workshop date.

EJaRt Creative's liability is only for the cost of the class. If the class is cancelled, Students are liable for any costs incurred including materials purchased in advance, travel or accommodation.

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